

	<b>COMMERCIAL MANAGEMENT</b>	Code: GC-P-01
	Version 3	Date: 2022/06/01

## 5.9 ATTENTION AND REPLY TO IPQRS FROM SUPPLIERS AND CUSTOMERS

**CI SEASIF PACIFIC S.A.S.** has established on its website <https://seasifworld.com/ci-seasif-pacific-sas>, through which any dissatisfaction or the contractual breach, against suppliers and customers, they can generate their complaints about the service or product claims. You can follow this process:

- Download the **GC-F-04 Form Request a Petition, Complaints and, Claims**, by the client or supplier at the link <https://seasifworld.com/ci-seasif-pacific-sas>.
- Diligence of the request, complaint or, claim and send it to the email [aoyola@seasifpacific.com](mailto:aoyola@seasifpacific.com) and [info@seasifpacific.com](mailto:info@seasifpacific.com) by the supplier or client.

**REQUEST FOR REQUESTS COMPLAINTS AND CLAIMS**

Code: GC-F-04

Version 1

Date: 2021/07/19

Date: **1. TYPE OF REQUEST:**PETITION COMPLAINT CLAIM 

\* Request or inquiry about a particular fact

\* Dissatisfaction with the negative perception of the product or service received on any of its variables.

\* Request related to monetary affectation, non-compliance or irregularity.

**2. PETITIONER DATA:**Anonymous 

If the request is anonymous it is not necessary to fill in the following boxes:

NAMES AND SURNAMES:			
Identification Document:	<input type="text" value="C.C"/>	<input type="text" value="NIG"/>	<input type="text" value="Another which"/>
	Number: <input type="text"/>		

**3. CONTACT DETAILS:**

Indicate and specify where to receive the reply (only one option):

Correspondence address <input type="checkbox"/>		Zip code: <input type="text"/>
Email <input type="checkbox"/>		
Contact telephone number(s): (preferably cellphone number)	<input type="text"/>	

**4. PETITION**

Indicate the office and area where the events took place:

Description: Make a clear and accurate description of the facts:


In compliance with Law 1581 of 2012, in my capacity as owner of the information, I authorize CI SEASIF PACIFIC SAS, expressly, voluntarily, previously, explicitly and irrevocably to collect, compile, confirm, notify, use, analyze, study, preserve, receive, and dispose of my personal data, which will be used to give a timely and effective reply to my request. I declare that the data provided in this application are true and that it meets the requirements to access the claim made. I expressly inform you that I have been informed of the treatment to which my data will be exposed and its purpose, in accordance with the "Personal Data Protection Policy", available in <https://seasifworld.com/ci-seasif-pacific-sas>.

Petitioner's signature: Space reserved for CI SEASIF PACIFIC SAS.